

Care Coordination



Program Goals:

- Identify customer preferences and needs with a holistic, trauma-informed, approach to care.
- Improve access to services inside and outside the Center through referral, coordination, and follow up.
- Strengthen the caregiving capabilities of families and service providers.
- Improve overall customer satisfaction and outcomes.

Program Overview:

The act of care coordination ensures that individuals are linked to services and resources to meet all of their individual needs.

The Care Coordinator will assist the customer in navigating their mental and physical health care as well assist them to access local resources such as transportation, counseling, and substance use treatment.

Eligible Candidates:

Services are provided to residents age 18 and older without regard to race, color, age, national origin, sex, sexual orientation, disability, ability to pay, financial status, or place of residence.

Gulf Bend's seven county service area includes Calhoun, DeWitt, Goliad, Jackson, Lavaca, Refugio and Victoria Counties.

**Individuals will not be denied access to services based on current address or ability to pay.*

Services Include:

- A person-centered approach to care planning and service provision that revolves around the customers needs and wants as related to their treatment.
- Referrals to other programs within the Center such as skills training, medication management, smoking cessation, and other services to meet individual needs.
- Referrals to providers outside the Center including primary care providers, housing assistance, counseling, and other services as needed.

Gulf Bend Center

Care Coordination

6502 Nursery Drive, Ste. 100

Victoria, Texas 77904

361.575.0611

Crisis Hotline 877.723.3422

WWW.GULFBEND.ORG



Gulf Bend Center's vision is to be recognized
as the best resource of quality services
in our community.